

SAMSUNG 1

SAMSUNG

↑ ↑ ↓ ↓ ← → ← → B A Start

Tips & Tricks

1

SAMSUNG 2

Service Remote

Brand: CLNCBJ 5.0 ★★★★★ 2

New AA81-00243B Replace Service Remote Control Compatible with Samsung TV UE55JU6050UXZG UE48H62705SXZG



Delivery Pickup

\$11⁹⁹

prime

Brand: ZdalaMit 4.5 ★★★★★ 59

AA81-00243A Replaced Service Remote Control Applicable for Samsung TV

Amazon's Choice Overall Pick

100+ bought in past month



Delivery Pickup

\$8⁵¹

prime

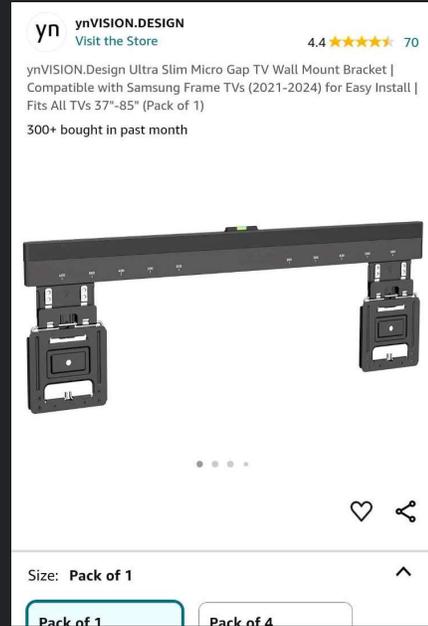
FREE Returns

2

One Piece Frame Mount

SAMSUNG 3

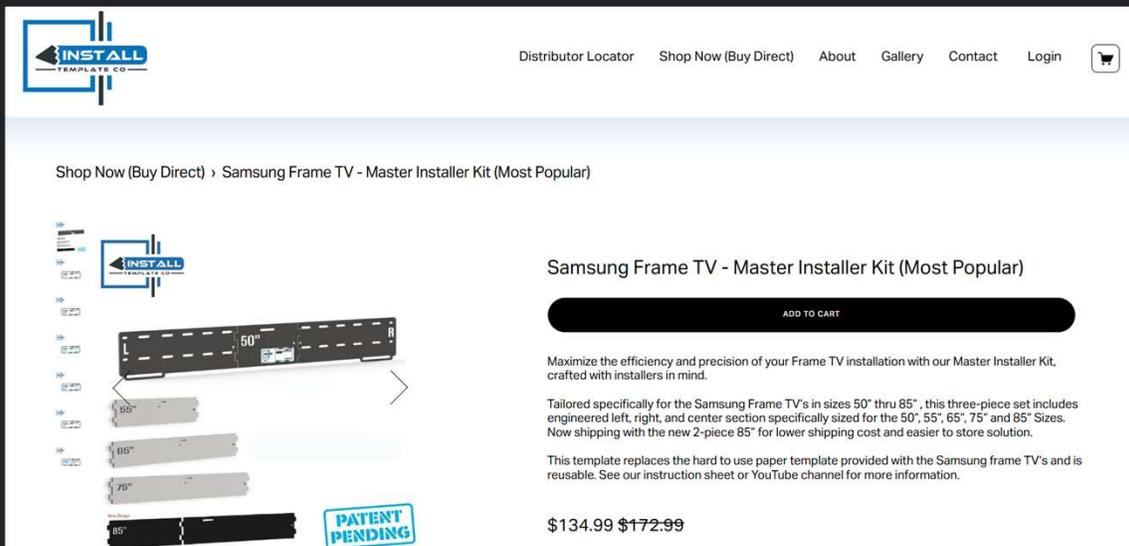
- Or use a 5 ft level and mark off the drill holes



3

Metal Template for Frame Mount

SAMSUNG 4



<https://www.installtemplateco.com/shop/p/frame-tv-master-installer-kit>

4

HDMI Auto Detect

SAMSUNG 5

- If you are using an HDMI switch or you're using a receiver as an HDMI switch you may want to turn off HDMI auto-detect. Do not expect an acknowledgement from the TV. Turning this on and off is a toggle. If you do it twice, you turned it back on.
- Using the smart remote: While the TV is on the TV tuner input, press the following buttons in order (just press and release): Mute (press straight down on the volume rocker) – Vol Down – Ch Down – Mute
- Using an IR Remote: Mute – 7 – 2 – 9 – Exit

5

Power On to a Specific Input

SAMSUNG 6

- Using an IR remote: While the TV is on, press the following buttons:
Mute – 1 – 1 – 9 – Enter
- Select Hospitality Mode On
- Select Power On Source: (select input)
- To exit the menu, power cycle the TV

6

Minimize Smart Screen

SAMSUNG 7

- General – Start Screen Option – Turn everything off to minimize Smart Hub

7

Show TV model, Software and Serial number

SAMSUNG 8

- With the smart remote: Press and hold the Play/Pause button until the window pops up.

8

Reset a Smart Remote

SAMSUNG 9

- Press the Select and Return buttons
- simultaneously for 10 seconds.



9

IP Control: Low Power Mode (2024+)

SAMSUNG 10

- Settings
 - Select 'Connection'
 - Select 'Network'
 - Select 'Expert Settings'
 - Power On with Mobile should be on.
 - Select 'IP Remote' and Enable
 - Select 'OK'
 - Ensure that Wi-Fi is also enabled.
-
- This will enable Low Power Mode while in Standby which keeps the network board on – reduces disconnects.

10

Input Signal Plus

SAMSUNG 11

- Connection – External Device Manager – Input Signal Plus: this should be toggled on for any 4K HDR capable source.

11

Flip the Video Image

SAMSUNG 12

Using a Service Remote, press the following buttons...

- Info – Factory
- Select 'Option'
- Select 'MRT Option'
- Select 'Image Flip' in the left column near the bottom
- Select 'HV Flip'
- Press FACTORY a few times to exit the menu



12

Mount a TV in Portrait Orientation

SAMSUNG 13

Relabel the input PC to disable the auto screen rotation to enable a TV mounted in portrait orientation to display full screen.



13

Data Reset

SAMSUNG 14

- Press the Home button
- Select Settings
- Select All Settings
- Select General & Privacy
- Select Reset
- Default PIN is 0000
- Select Reset
- You'll be back to the set-up wizard and you'll have to reenter user names/passwords for any apps that are being used.

14

Hard Reset

SAMSUNG 15

- With TV on, press and hold the power button at the bottom of the screen (usually located where the Samsung logo is). Press for 5-10 seconds then let go the button.
- This will display the soft menu at the bottom of screen.
- While the soft menu is displayed, press and hold the power button on the remote for 5-10 seconds.
- TV will reset and reboot in initial setup
- If it did not, repeat the steps until you get timing right.

15

Preferred Settings

SAMSUNG 16

Most accurate: Movie

Sharpness should be 0

Picture Clarity Settings should be 'Custom'.

Most people want blur reduction at 10 and Judder Reduction at 3-6.

Clear Motion: Off

Noise Reduction: Standard

Color Tone: Warm 2

16

Use a USB Extension Cable

SAMSUNG 17

- Scenario: Frame TV with OCB in backbox behind the screen
 - Use a USB Extension cable add art at a later date without taking the TV down.

17

No Apps or Updates

SAMSUNG 18

- When setting up the TV, do not accept the Terms & Conditions
- No apps will appear on the ribbon

18

Analog Audio Out

SAMSUNG 19

- The S90F & S85F Series OLEDs have a 3.5mm analog audio out.

19

Smart Hub “Server Unavailable”

SAMSUNG 20

Or “Server Under Maintenance”

Reset Smart Hub:

Settings

Select ‘Support’

Select ‘Device care’

Select ‘Reset Smart Hub’

While on the Terms and Conditions Screen:

BEFORE you accept:

On a remote control press the following buttons: Mute – Vol+ - Ch+
- Mute. This will allow you to select your region manually (choose United States).

20

HDMI Connected Device Loses Sync

SAMSUNG 21

HDMI device loses sync on power on

- Using a service remote press the following buttons in order:
- Info – Factory
- Select ‘Option’
- Select ‘MRT Option’
- Select ‘Instant On’
- Toggle ‘off’
- To exit the menu, press the ‘Factory’ button a couple of times.

21

Cal-Day/Cal-Night

SAMSUNG 22

Using a Service Remote, press the following buttons in order...

- Info – Factory
- Select ‘SVC’
- Select “Other Setting”
- Select ‘Expert’
- Select ‘On’
- Press the Factory button a few times to exit the service menu.
- You now will have access to the Cal Day/Cal Night picture settings.

22

TVs with One Connect Boxes

- 8K TVs
 - QN990F (wireless)
 - Frame Pro (wireless)
- S95F (wired) comes with a 2.5M cable with no optional cable available.
- Frame Core TVs 43-65 inches come with a 5M cable; a 15M optional cable is available: VG-SOCR15/ZA.
- 32 inch Frame comes with a 2.5M cable with no optional cable available.